

WOVEN WOOD® LIMITED WARRANTY

Woven Wood, llc. (hereinafter “WW”) warrants to the original purchaser (“Purchaser”) that, for the period of time set forth in the following sentence, under normal use and service conditions, WW products shall be free from material defects in workmanship and materials. The term of such warranty shall be 90 days from the date of original purchase for a residential application, and within 7 days from the date of delivery for a commercial application, any missing, damaged or incorrect items must be reported with photographic documentation. Upon completion of installation of any WW lighting products, electrical contractor’s information and license number must be submitted to WW or warranty of any WW electrical products and any WW products installed in conjunction shall be considered null and void. If a defect occurs within the warranty period, purchaser shall notify WW in writing and, upon confirmation by an authorized WW representative of the defect, WW’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

Notwithstanding the foregoing, (a), the term of the warranty for the LED lights for Woven Wood post lamps shall be three (3) years, the term of the warranty for the LED lights, in each case provided that the proper transformer is used (with no warranty on any components if installation is not completed by a licensed electrician), and any other parts or accessories shall not be warranted; (b) with respect to hardware for the Woven Wood gate (hinges and screws), the term of the warranty shall be five (5) years, (c) with respect to Woven Wood driveway gate, the term of the warranty covering the operation mechanism shall be covered directly by the manufacturer’s warranty, (d) Woven Wood gate and driveway gate shall be three (3) years under normal usage. For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS WARRANTY SHALL NOT COVER AND WW SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE WW PRODUCTS OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

With respect to a residential application, this warranty may not be transferred by the purchaser, to a subsequent buyer of the property upon which the WW products were originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the WW products were originally installed.

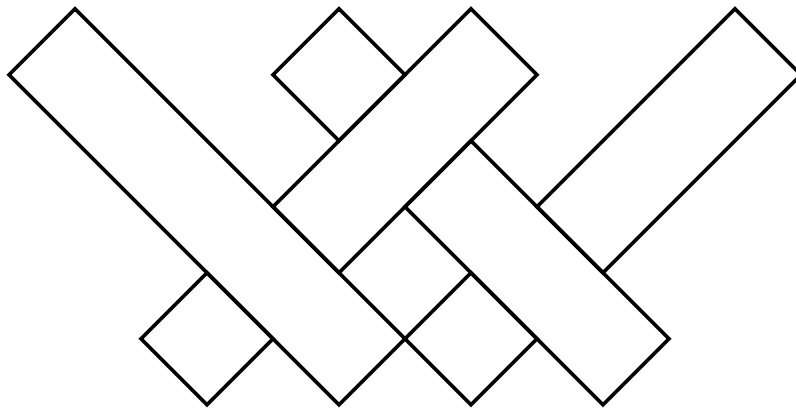
To make a claim under this limited warranty, Purchaser, or the transferee, shall send to Woven Wood, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

Woven Wood customer relations
1902 20th avenue
Gulfport, MS 39501

WW does not warrant against and is not responsible for any condition attributable to: (1) improper installation of WW products and/or failure to abide by WW's installation guidelines, including but not limited to improper fasteners; (2) use of WW products beyond normal use and service conditions, or in an application not recommended by WW's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which WW products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to fade, check, warp, or accumulate dirt or stains); (5) any electrical components not installed and tested by a licensed electrician (6) improper handling, storage, abuse or neglect of WW products by Purchaser or installer, the transferee or third parties; or (7) ordinary wear and tear (8) WW products installed in conjunction with electrical components, including but not limited to led drivers, controllers;

No person or entity is authorized by WW to make and WW shall not be bound by any statement or representation as to the quality or performance of WW products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Woven Wood, llc and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL WW BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND WW'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.



Woven Wood®

Find us online at [woven-wood](http://woven-wood.com).